



澳門生產力暨科技轉移中心
MACAU PRODUCTIVITY & TECHNOLOGY TRANSFER CENTER
考獲國際管理系統認證的本澳機構名錄
DIRECTORY OF LOCAL ORGANIZATIONS CERTIFIED TO
INTERNATIONAL MANAGEMENT STANDARDS

1. 澳門電訊有限公司-機場維修服務科
2. 澳門電訊有限公司-客戶服務供應部
3. 澳門電訊有限公司-網絡服務部
4. 澳門電訊有限公司-資訊科技部
5. 澳門電訊有限公司-商業方案部
6. 澳門電訊有限公司-WiFi 任我行客戶服務部
7. 澳門電訊有限公司-商務方案及產品 - 托管服務

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Fax: (853) 28788233

Email: quality@cpttm.org.mo



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考獲國際管理系統認證的本澳機構名錄
**DIRECTORY OF LOCAL ORGANIZATIONS CERTIFIED TO
INTERNATIONAL MANAGEMENT STANDARDS**

Name:	Companhia de Telecomunicaes de Macau S.A.R.L. - Airport Maintenance Services	
Address:	Room 41033-41034 & 41036 1/F, Engineering & Maintenance Building of Macau International Airport, Macau	
Standard:	Certified to	Certificate(s) validity
	ISO 9001:2015 ISO 14001:2015 ISO 45001:2018	23 February, 2025 27 June, 2025 2 September, 2025
Scope Certified:	Maintenance services of radar, navigational aids and communications systems for air traffic control and electronic facilities for passenger terminal at Macau International Airport.	
Telephone:	853-8898-2321	
Website:	www.ctm.net	

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**DIRECTORY OF LOCAL ORGANIZATIONS CERTIFIED TO
 INTERNATIONAL MANAGEMENT STANDARDS**

證書編號: CC 1040



茲證明

**澳門電訊有限公司
 機場維修服務科**

澳門澳門國際機場工程大樓 1 樓 41033 室 - 41034 室及 41036 室

(其他認證地點列於此證書之附錄)

的品質管理體系符合 **ISO 9001:2015** 標準要求，覆蓋範圍如下：

航空控制中心的雷達、導航、通訊和機場客運大樓的電子設備維護維修服務

本局將對有關體系進行持續審核，以確保本證書有效。

香港品質保證局

總裁

董事



註冊地址 香港北角渣華道 191 號嘉華國際中心 19 樓 電話 (852) 2202 9111 傳真 (852) 2202 9222
 備註 根據香港品質保證局規則，本局毋須就本認證計劃下對上列機構所提供的產品或服務負任何
 責任。此證書所列的標註(如適用)表明認證範圍獲該認可機構認可。此證書為香港品質保證局
 所屬財產，並須於本局要求時歸還。要澄清本證書的認證範圍和 ISO9001:2015 要求的實施，
 可向本局查詢。

證書授予日期 一九九八年二月二十四日 有效日期 二零二五年二月二十三日
 生效日期(再認證/擴大/縮小) 二零二二年二月二十四日 修訂日期 二零二二年一月二十五日



HKQAA F524 Rev13C



澳門生產力暨科技轉移中心
MACAU PRODUCTIVITY & TECHNOLOGY TRANSFER CENTER
 考獲國際管理系統認證的本澳機構名錄
**DIRECTORY OF LOCAL ORGANIZATIONS CERTIFIED TO
 INTERNATIONAL MANAGEMENT STANDARDS**

證書編號: CC 2044



茲證明

**澳門電訊有限公司
 機場維修服務科**

澳門澳門國際機場工程大樓 1 樓 41033 室、41034 室及 41036 室
 (其他認證地點列於此證書之附錄)

的環境管理體系符合 **ISO 14001:2015** 標準要求，覆蓋範圍如下：

航空控制中心的雷達、導航、通訊和機場客運大樓的電子設備維護維修服務

本局將對有關體系進行持續審核，以確保本證書有效。

香港品質保證局

總裁

董事



註冊地址 香港北角渣華道 191 號嘉華國際中心 19 樓 電話 (852) 2202 9111 傳真 (852) 2202 9222
 備註 根據香港品質保證局規則，本局毋須就本認證計劃下對上列機構所提供的產品或服務負任何責任。此證書所列的標誌(如適用)表明認證範圍獲該認可機構認可。此證書為香港品質保證局所屬財產，並須於本局要求時歸還。

證書授予日期 二零零一年六月二十八日 有效日期 二零二五年六月二十七日
 生效日期(再認證/擴大/縮小) 二零二二年六月二十八日 修訂日期 二零二二年五月十九日



HKQAA F324 Rev13C



澳門生產力暨科技轉移中心
MACAU PRODUCTIVITY & TECHNOLOGY TRANSFER CENTER
考獲國際管理系統認證的本澳機構名錄
DIRECTORY OF LOCAL ORGANIZATIONS CERTIFIED TO
INTERNATIONAL MANAGEMENT STANDARDS

證書編號: CC 7684



茲證明

澳門電訊有限公司 機場維修服務科

澳門澳門國際機場工程大樓 1 樓 41033 室、41034 室及 41036 室

(其他認證地點列於此證書之附錄)

的職業健康安全管理體系符合 ISO 45001:2018 規格要求，覆蓋範圍如下：

航空控制中心的雷達、導航、通訊和機場客運大樓的電子設備維護維修服務

本局將對有關職業健康安全管理體系進行持續審核，以確保本證書有效。

香港品質保證局

總裁

董事



註冊地址 香港北角渣華道 191 號泰華國際中心 19 樓 電話 (852) 2202 9111 傳真 (852) 2202 9222
備註 根據香港品質保證局規則，本局毋須就本認證計劃下對上列機構所提供的產品或服務負任何責任。此證書所列的標誌(如適用)表明認證範圍獲該認可機構認可。此證書為香港品質保證局所屬財產，並須於本局要求時歸還。

證書授予日期 二零二一年六月三十日 有效日期 二零二五年九月二日
生效日期(再認證/擴大/縮小) 二零二二年九月三日 修訂日期 二零二二年七月十四日



HKQAA F1115 Rev3C



澳門生產力暨科技轉移中心
MACAU PRODUCTIVITY & TECHNOLOGY TRANSFER CENTER
考獲國際管理系統認證的本澳機構名錄
**DIRECTORY OF LOCAL ORGANIZATIONS CERTIFIED TO
INTERNATIONAL MANAGEMENT STANDARDS**

Name:	Companhia de Telecomunicaes de Macau S.A.R.L. - Management Service of Customer Service Provision
Address:	Scope A 2/F Telecentro Rua de Lagos, Taipa, Macau Scope B 2/F & 4/F Rua de Pedro Coutinho 25, Macau
Standard:	ISO 9001:2015
Scope Certified:	Scope A Installation, commissioning, operation, maintenance and performance monitoring of telecommunication systems, networks and products including customer supplied products, customer premises equipment and CTM owned equipment. Scope B Head Office
Telephone:	853-8891-5487
Website:	www.ctm.net

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 考獲國際管理系統認證的本澳機構名錄
**DIRECTORY OF LOCAL ORGANIZATIONS CERTIFIED TO
 INTERNATIONAL MANAGEMENT STANDARDS**

Certificate No: **CC 1630**



This is to certify that the Quality Management System of

**COMPANHIA DE TELECOMUNICACOES
 DE MACAU, S.A.R.L.**
Management Service of Customer Service Provision

2/F Telecentro Rua de Lagos Taipa Macau
 (The certification locations and scopes are listed in Appendix)

*complies with the requirements of ISO 9001 : 2015 quality management system standard,
 applicable to:*

**Installation, commissioning, operation, maintenance and performance monitoring
 of telecommunication systems, networks and products including customer supplied products,
 customer premises equipment and CTM owned equipment**

*The certificate remains valid subject to satisfactory maintenance of the system
 which will be monitored by Hong Kong Quality Assurance Agency.*

Signed for and on behalf of
HONG KONG QUALITY ASSURANCE AGENCY



Chief Executive Officer

Director

Registered address 19/F K. Wah Centre 191 Java Road North Point Hong Kong. Tel (852) 2202 9111 Fax (852) 2202 9222
 Note In accordance with the Agency Regulations, the Hong Kong Quality Assurance Agency undertakes no liability or responsibility for any product or service supplied by the organization in accordance with the requirements of this Certification Scheme. The use of the Accreditation mark(s) shown on this certificate (if applicable) indicates accreditation in respect of those activities covered by that Accreditation Authority. This certificate remains the property of HKQAA and shall be returned when required by the Agency. Further clarifications regarding the scope of this certificate and the applicability of ISO 9001 : 2015 requirements may be obtained by consulting the organization.



Date of Granting 18 January 2000 Expiry Date 17 January 2024
 Effective Date (Recertification / Extension / Reduced) 18 January 2021 Amendment Date 19 November 2020





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MACAU PRODUCTIVITY & TECHNOLOGY TRANSFER CENTER
 考獲國際管理系統認證的本澳機構名錄
**DIRECTORY OF LOCAL ORGANIZATIONS CERTIFIED TO
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Appendix 1 of 1 to Certificate Number CC 1630

**COMPANHIA DE TELECOMUNICACOES
 DE MACAU, S.A.R.L.**
Management Service of Customer Service Provision

Certification locations and correspondent scopes:

Certification Sites	Scope(s)
2/F Telecentro Rua de Lagos Taipa Macau	A
2/F & 4/F Rua de Pedro Coutinho 25 Macau	B

Legends of certification scope:

- A Installation, commissioning, operation, maintenance and performance monitoring of telecommunication systems, networks and products including customer supplied products, customer premises equipment and CTM owned equipment
- B Head Office



Registered address 19/F K. Wah Centre 191 Java Road North Point Hong Kong Tel (852) 2202 9111 Fax (852) 2202 9222
Note In accordance with the Agency Regulations, the Hong Kong Quality Assurance Agency undertakes no liability or responsibility for any product or service supplied by the organization in accordance with the requirements of this Certification Scheme. The use of the Accreditation mark(s) shown on this certificate (if applicable) indicates accreditation in respect of those activities covered by that Accreditation Authority. This certificate remains the property of HKQAA and shall be returned when required by the Agency. Further clarifications regarding the scope of this certificate and the applicability of ISO 9001 : 2015 requirements may be obtained by consulting the organization.

Date of Granting 18 January 2000 Expiry Date 17 January 2024
 Effective Date (Recertification / Extension / Reduced) 18 January 2021 Amendment Date 19 November 2020





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考獲國際管理系統認證的本澳機構名錄
**DIRECTORY OF LOCAL ORGANIZATIONS CERTIFIED TO
INTERNATIONAL MANAGEMENT STANDARDS**

Name:	Companhia de Telecomunicaes de Macau S.A.R.L. - Network Services Department	
Address:	Rua de Lagos, Telecentro, R/C, Taipa, Macau	
Standard:	Certified to	Certificate(s) validity
	ISO 9001:2008 ISO/IEC 20000-1:2005	2 MARCH, 2013 5 OCTOBER, 2014
Scope Certified:	The design, development, and provision of information Communication Technology (ICT) products and services to the Macau community.	
Telephone:	853-2883-3833	
Website:	www.ctm.net	

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MACAU PRODUCTIVITY & TECHNOLOGY TRANSFER CENTER

考獲國際管理系統認證的本澳機構名錄

DIRECTORY OF LOCAL ORGANIZATIONS CERTIFIED TO
INTERNATIONAL MANAGEMENT STANDARDS



Certificate of Registration

QUALITY MANAGEMENT SYSTEM - ISO 9001:2008

This is to certify that:

Companhia de Telecomunicações de
Macau S.A.R.L.-Network Services Division
1/F, 2/F, 3/F, 4/F, 10/F, 11/F
Rua De Lagos, Telecentro
Taipa
Macau

Holds Certificate No. FB 556311

and operates a Quality Management System which complies with the requirements of ISO 9001:2008 for the following scope:

The design, development, and provision of Information Communication Technology (ICT) products and services to the Macau community

For and on behalf of BSI:


Managing Director (ASEAN), Anil Hiltz

Originally registered: 03/03/2010

Latest Issue: 03/03/2010

Expiry Date: 02/03/2013



Page: 1 of 2

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考獲國際管理系統認證的本澳機構名錄

DIRECTORY OF LOCAL ORGANIZATIONS CERTIFIED TO
INTERNATIONAL MANAGEMENT STANDARDS



Certificate of Registration

IT SERVICE MANAGEMENT SYSTEM - ISO/IEC 20000-1:2005

This is to certify that:

Companhia de Telecomunicações de Macau
S.A.R.L. - Network Services Department
1/F, 2/F, 3/F, 4/F, 10/F, 11/F
Rua De Lagos, Telecentro
Taipa
Macau

Holds Certificate No: ITMS 576722

and operates an IT Service Management System which complies with the requirements of ISO/IEC 20000-1:2005 for the following scope:

The design, development, and provision of Information Communication Technology (ICT) products and services to the Macau community.

For and on behalf of BSI:

Managing Director (ASEAN), Alwi Hafiz

Originally registered: 06/10/2011

Latest Issue: 06/10/2011

Expiry Date: 05/10/2014



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MACAU PRODUCTIVITY & TECHNOLOGY TRANSFER CENTER
考獲國際管理系統認證的本澳機構名錄
**DIRECTORY OF LOCAL ORGANIZATIONS CERTIFIED TO
INTERNATIONAL MANAGEMENT STANDARDS**

Name:	Companhia de Telecomunicaes de Macau S.A.R.L. - IT Department	
Address:	Rua de Lagos, Telecentro, R/C, Taipa, Macau	
Standard:	Certified to	Certificate(s) validity
	ISO/IEC 20000-1:2005	7 OCTOBER, 2014
Scope Certified:	The design, development, and operation of IT infrastructure, systems and services to CTM.	
Telephone:	853-2883-3833	
Website:	www.ctm.net	

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Tel: (853) 28781313

Fax: (853) 28788233

Email: quality@cpttm.org.mo



澳門生產力暨科技轉移中心

MACAU PRODUCTIVITY & TECHNOLOGY TRANSFER CENTER

考獲國際管理系統認證的本澳機構名錄

DIRECTORY OF LOCAL ORGANIZATIONS CERTIFIED TO INTERNATIONAL MANAGEMENT STANDARDS



Certificate of Registration

IT SERVICE MANAGEMENT SYSTEM - ISO/IEC 20000-1:2005

This is to certify that:

Companhia de Telecomunicações de Macau S.A.R.L. - IT Department
5/F., 9/F., 14/F.
Rua De Lagos, Telecentro
Taipa
Macau

澳門電訊有限公司 - 資訊科技部門
澳門
氹仔
拉哥斯街
電訊綜合大樓
5樓, 9樓, 14樓

Holds Certificate No: ITMS 576586

and operates an IT Service Management System which complies with the requirements of ISO/IEC 20000-1:2005 for the following scope:

The design, development, and operation of IT infrastructure, systems and services to CTM.

For and on behalf of BSI:

Managing Director (ASEAN), Alwi Hafiz

Originally registered: 08/10/2011

Latest Issue: 08/10/2011

Expiry Date: 07/10/2014



Page: 1 of 2

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Name:	Companhia de Telecomunicações de Macau S.A.R.L - Business Solution & Project Delivery Department
Address:	5/F Rua de Lagos, Telecentro, Taipa, Macau

進一步資料，請瀏覽 For more information, please browse: <http://www.cpttm.org.mo/quality>
更新於 Updated on: January 11, 2024

	<p>澳門生產力暨科技轉移中心 MACAU PRODUCTIVITY & TECHNOLOGY TRANSFER CENTER 考獲國際管理系統認證的本澳機構名錄 DIRECTORY OF LOCAL ORGANIZATIONS CERTIFIED TO INTERNATIONAL MANAGEMENT STANDARDS</p>
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Standard:	Certified to	Certificate(s) validity
	ISO/IEC 20000-1:2011 ISO/IEC 27001:2013 ISO 14001:2015	29 September, 2021 20 December, 2021 04 October, 2022
Scope Certified:	ISO/IEC 20000-1:2011 The provision of data centre services consisting of colocation and internet connectivity services. ISO/IEC 27001:2013 The provision of data centre services consisting of colocation and internet connectivity services. This is in accordance with the Statement of Applicability version 1.0, dated 3-Aug-2015. ISO 14001:2015 The provision of data center services.	
Telephone:	853-2883-3833	
Website:	www.ctm.net	

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MACAU PRODUCTIVITY & TECHNOLOGY TRANSFER CENTER

考獲國際管理系統認證的本澳機構名錄

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INTERNATIONAL MANAGEMENT STANDARDS

bsi.



By Royal Charter

Certificate of Registration

IT SERVICE MANAGEMENT SYSTEM - ISO/IEC 20000-1:2011

This is to certify that: Companhia de Telecomunicações
de Macau, S.A.R.L. - Business Solution
Project Delivery Department
5/F
Rua de Lagos, Telecentro
Taipa
Macau

Holds Certificate No: **ITMS 643820**

and operates an IT Service Management System which complies with the requirements of ISO/IEC 20000-1:2011 for the following scope:

The provision of data centre services consisting of colocation and internet connectivity services.

For and on behalf of BSI:

Chris Cheung, Head of Compliance & Risk - Asia Pacific

Original Registration Date: 2015-12-21

Effective Date: 2018-12-21

Latest Revision Date: 2018-11-23

Expiry Date: 2021-09-29

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Further clarifications regarding the scope of this certificate and the applicability of ISO/IEC 20000-1:2011 requirements may be obtained by consulting the organization.

This certificate is valid only if provided original copies are in complete set.

Information and Contact: BSI, Kitemark Court, Davy Avenue, Knowlhill, Milton Keynes MK5 8PP. Tel: + 44 345 080 9000
BSI Assurance UK Limited, registered in England under number 7805321 at 389 Chiswick High Road, London W4 4AL, UK.
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澳門生產力暨科技轉移中心

MACAU PRODUCTIVITY & TECHNOLOGY TRANSFER CENTER

考獲國際管理系統認證的本澳機構名錄

DIRECTORY OF LOCAL ORGANIZATIONS CERTIFIED TO INTERNATIONAL MANAGEMENT STANDARDS

bsi.



By Royal Charter

Certificate of Registration

INFORMATION SECURITY MANAGEMENT SYSTEM - ISO/IEC 27001:2013

This is to certify that: Companhia de Telecomunicações de Macau, S.A.R.L. - Business Solution
Project Delivery Department
5/F
Rua de Lagos, Telecentro
Taipa
Macau

Holds Certificate No: **IS 643819**

and operates an Information Security Management System which complies with the requirements of ISO/IEC 27001:2013 for the following scope:

The provision of data centre services consisting of colocation and internet connectivity services. This is in accordance with the Statement of Applicability version 1.0, dated 3-Aug-2015.

For and on behalf of BSI:

Chris Cheung, Head of Compliance & Risk - Asia Pacific

Original Registration Date: 2015-12-21

Effective Date: 2018-12-21

Latest Revision Date: 2018-11-23

Expiry Date: 2021-12-20

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MACAU PRODUCTIVITY & TECHNOLOGY TRANSFER CENTER
 考獲國際管理系統認證的本澳機構名錄
**DIRECTORY OF LOCAL ORGANIZATIONS CERTIFIED TO
 INTERNATIONAL MANAGEMENT STANDARDS**



By Royal Charter

Certificate of Registration

ENVIRONMENTAL MANAGEMENT SYSTEM - ISO 14001:2015

This is to certify that: Companhia de Telecomunicações
 de Macau, S.A.R.L. - Business Solution
 Project Delivery Department
 5/F
 Rua de Lagos, Telecentro
 Taipa
 Macau

Holds Certificate No: **EMS 652832**

and operates an Environmental Management System which complies with the requirements of ISO 14001:2015 for the following scope:

The provision of data center services.

For and on behalf of BSI:

Chris Cheung, Head of Compliance & Risk - Asia Pacific

Original Registration Date: 2016-10-05
 Latest Revision Date: 2019-07-09

Effective Date: 2019-10-05
 Expiry Date: 2022-10-04

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Information and Contact: BSI, Kitemark Court, Davy Avenue, Knowlhill, Milton Keynes MK5 8PP. Tel: + 44 345 080 9000
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MACAU PRODUCTIVITY & TECHNOLOGY TRANSFER CENTER
考獲國際管理系統認證的本澳機構名錄
**DIRECTORY OF LOCAL ORGANIZATIONS CERTIFIED TO
INTERNATIONAL MANAGEMENT STANDARDS**

Name:	Companhia de Telecomunicaes de Macau S.A.R.L – WiFi Go Office	
Address:	Flat D & E 12/F Edf. Long Seng Rua Goa No. 105 Macau	
Standard:	Certified to	Certificate(s) validity
	ISO 9001:2015 ISO/IEC 27001:2013	27 April, 2025 4 August, 2024
Scope Certified:	ISO 9001:2015 ● Provision of 24-hours customer service including hotline and e-mail handling, and walk in customer service for WiFi Go ISO/IEC 27001:2013 ● The management of IT infrastructure including data center operation, core network, server system and website hosting to support free public WiFi service in Macau. This is in accordance with the Statement of Applicability version 1.0 dated 1 Mar 2021.	
Telephone:	853-2883-3833	
Website:	www.ctm.net	

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Tel: (853) 28781313

Fax: (853) 28788233

Email: quality@cpttm.org.mo



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 MACAU PRODUCTIVITY & TECHNOLOGY TRANSFER CENTER
 考獲國際管理系統認證的本澳機構名錄
 DIRECTORY OF LOCAL ORGANIZATIONS CERTIFIED TO
 INTERNATIONAL MANAGEMENT STANDARDS

證書編號: CC 6143



茲證明

澳門電訊有限公司
WiFi 任我行客戶服務

澳門高地烏街 25 號 7 樓

的品質管理體系符合 ISO 9001:2015 標準要求，覆蓋範圍如下：

為 WiFi 任我行提供之 24 小時客戶服務，包括熱線和電郵處理，和客戶到訪之服務

本局將對有關體系進行持續審核，以確保本證書有效。

香港品質保證局



總裁



董事



註冊地址 香港北角渣華道 191 號嘉華國際中心 19 樓 電話 (852) 2202 9111 傳真 (852) 2202 9222
 備註 根據香港品質保證局規則，本局毋須就本認證計劃下對上列機構所提供的產品或服務負任何責任。此證書所列的標誌(如適用)表明認證範圍獲核認可機構認可。此證書為香港品質保證局所屬財產，並須於本局要求時歸還。要澄清本證書的認證範圍和 ISO9001:2015 要求的實施，可向上列機構查詢。



證書授予日期 二零一六年四月二十八日 有效日期 二零二五年四月二十七日
 生效日期(再認證/擴大/縮小) 二零二三年十一月二十八日 修訂日期 二零二三年十一月二十八日

HKQAA F524 Rev13C



澳門生產力暨科技轉移中心

MACAU PRODUCTIVITY & TECHNOLOGY TRANSFER CENTER

考獲國際管理系統認證的本澳機構名錄

DIRECTORY OF LOCAL ORGANIZATIONS CERTIFIED TO
INTERNATIONAL MANAGEMENT STANDARDS

bsi.



Certificate of Registration

INFORMATION SECURITY MANAGEMENT SYSTEM - ISO/IEC 27001:2013

This is to certify that: Companhia de Telecomunicações
de Macau, S.A.R.L. -
WiFi Go Service Team
Avenida do Dr. Rodrigo Rodrigues
n° 614A - 640, Edifício Edf. Long Cheng
12° andar, D ~ E
Macau

Holds Certificate No: **IS 739198**

and operates an Information Security Management System which complies with the requirements of ISO/IEC 27001:2013 for the following scope:

The management of IT infrastructure including data center operation, core network, server system and website hosting to support free public WiFi service in Macau. This is in accordance with the Statement of Applicability version 1.0 dated 1 Mar 2021.

For and on behalf of BSI:

Chris Cheung, Head of Compliance & Risk - Asia Pacific

Original Registration Date: 2021-08-05

Latest Revision Date: 2021-08-05

Effective Date: 2021-08-05

Expiry Date: 2024-08-04

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MACAU PRODUCTIVITY & TECHNOLOGY TRANSFER CENTER
考獲國際管理系統認證的本澳機構名錄
**DIRECTORY OF LOCAL ORGANIZATIONS CERTIFIED TO
INTERNATIONAL MANAGEMENT STANDARDS**

Name:	Companhia de Telecomunicaes de Macau S.A.R.L – Management Service of Business Solution and Products	
Address:	2/F Telecentro Rua de Lagos Taipa Macau (A) 2/F & 4/F Rua de Pedro Coutinho 25 Macau (B)	
Standard:	Certified to	Certificate(s) validity
	ISO 9001:2015	17 January, 2021
Scope Certified:	(A) Installation, commissioning, operation, maintenance and performance monitoring of telecommunication systems, networks and products including customer supplier products, customer premises equipment and CTM owned equipment. (B) Head Office	
Telephone:	853-2883-3833	
Website:	www.ctm.net	

免責聲明：

上述資料由考獲認證的企業/組織及認證機構所提供。如資料內容有任何錯誤或遺漏，及因此而導致任何損失，CPTTM 概不負責。假若有需要更新資料，請聯絡 CPTTM 標準、管理及培訓考試部：

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Email: quality@cpttm.org.mo



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MACAU PRODUCTIVITY & TECHNOLOGY TRANSFER CENTER
 考獲國際管理系統認證的本澳機構名錄
**DIRECTORY OF LOCAL ORGANIZATIONS CERTIFIED TO
 INTERNATIONAL MANAGEMENT STANDARDS**

Certificate No: **CC 1630**



This is to certify that the Quality Management System of

**COMPANHIA DE TELECOMUNICACOES
 DE MACAU, S.A.R.L.**
Management Service of Business Solution and Products

2/F Telecentro Rua de Lagos Taipa Macau

(The certification locations and scopes are listed in Appendix)

*complies with the requirements of **ISO 9001 : 2015** quality management system standard,
 applicable to:*

**Installation, commissioning, operation, maintenance and performance monitoring
 of telecommunication systems, networks and products including customer supplied products,
 customer premises equipment and CTM owned equipment**

*The certificate remains valid subject to satisfactory maintenance of the system
 which will be monitored by Hong Kong Quality Assurance Agency.*

Signed for and on behalf of

HONG KONG QUALITY ASSURANCE AGENCY



Chief Executive Officer

Director

Registered address 19/F K. Wah Centre 191 Java Road North Point Hong Kong Tel (852) 2202 9111 Fax (852) 2202 9222
 Note: In accordance with the Agency Regulations, the Hong Kong Quality Assurance Agency undertakes no liability or responsibility for any product or service supplied by the organization in accordance with the requirements of this Certification Scheme. The use of the Accreditation mark(s) shown on this certificate (if applicable) indicates accreditation in respect of those activities covered by that Accreditation Authority. This certificate remains the property of HKQAA and shall be returned when required by the Agency. Further clarifications regarding the scope of this certificate and the applicability of ISO 9001 : 2015 requirements may be obtained by consulting the organization.



Date of Granting **18 January 2000** Expiry Date **17 January 2021**
 Effective Date (Recertification / Extension / Reduced) **18 January 2018** Amendment Date **20 September 2017**





澳門生產力暨科技轉移中心
MACAU PRODUCTIVITY & TECHNOLOGY TRANSFER CENTER
 考獲國際管理系統認證的本澳機構名錄
**DIRECTORY OF LOCAL ORGANIZATIONS CERTIFIED TO
 INTERNATIONAL MANAGEMENT STANDARDS**



Appendix 1 of 1 to Certificate Number CC 1630

**COMPANHIA DE TELECOMUNICACOES
 DE MACAU, S.A.R.L.**
Management Service of Business Solution and Products

Certification locations and correspondent scopes:

Certification Sites	Scope(s)
2/F Telecentro Rua de Lagos Taipa Macau	A
2/F & 4/F Rua de Pedro Coutinho 25 Macau	B

Legends of certification scope :

- A Installation, commissioning, operation, maintenance and performance monitoring of telecommunication systems, networks and products including customer supplied products, customer premises equipment and CTM owned equipment
- B Head Office



Registered address 19/F K. Wah Centre 191 Java Road North Point Hong Kong Tel (852) 2202 9111 Fax (852) 2202 9222
 Note In accordance with the Agency Regulations, the Hong Kong Quality Assurance Agency undertakes no liability or responsibility for any product or service supplied by the organization in accordance with the requirements of this Certification Scheme. The use of the Accreditation mark(s) shown on this certificate (if applicable) indicates accreditation in respect of those activities covered by that Accreditation Authority. This certificate remains the property of HKQAA and shall be returned when required by the Agency. Further clarifications regarding the scope of this certificate and the applicability of ISO 9001 : 2015 requirements may be obtained by consulting the organization.

Date of Granting 18 January 2000 Expiry Date 17 January 2021
 Effective Date (Recertification / Extension / Reduced) 18 January 2018 Amendment Date 20 September 2017





澳門生產力暨科技轉移中心
MACAU PRODUCTIVITY & TECHNOLOGY TRANSFER CENTER
 考獲國際管理系統認證的本澳機構名錄
**DIRECTORY OF LOCAL ORGANIZATIONS CERTIFIED TO
 INTERNATIONAL MANAGEMENT STANDARDS**

證書編號: CC 1630



茲證明

**澳門電訊有限公司
 商務方案及產品 - 托管服務**

澳門氹仔拉哥斯街電訊綜合大樓 2 樓

(認證地點及範圍列於此證書之附錄)

的品質管理體系符合 **ISO 9001 : 2015** 標準要求, 覆蓋範圍如下:

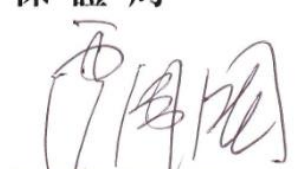
**電訊系統、網絡和產品包括客戶供應物品、
 客戶場地器材和 CTM 擁有器材的安裝、測試、運作、保養和表現監察**

本局將對有關體系進行持續審核, 以確保本證書有效。

香港品質保證局



總裁



董事



註冊地址 香港北角渣華道 191 號嘉華國際中心 19 樓 電話 (852) 2202 9111 傳真 (852) 2202 9222
 備註 根據香港品質保證局規則, 本局毋須就本認證計劃下對上列機構所提供的產品或服務負任何
 責任。此證書所列的標誌(如適用)表明認證範圍獲該認可機構認可。此證書為香港品質保證局
 所屬財產, 並須於本局要求時歸還。要澄清本證書的認證範圍和 ISO9001:2015 要求的實施,
 可向上列機構查詢。

證書授予日期 二零二零年一月十八日 有效日期 二零二一年一月十七日
 生效日期(再認證/擴大/縮小) 二零一八年一月十八日 修訂日期 二零一七年九月二十日





證書編號 CC1630 附錄 1

**澳門電訊有限公司
 商務方案及產品 - 托管服務**

認證地點及其範圍：

認證地點	範圍
澳門氹仔拉哥斯街電訊綜合大樓 2 樓	A
澳門高地烏街 25 號 2 樓及 4 樓	B

認證範圍說明：

- A 電訊系統、網絡和產品包括客戶供應物品、客戶場地器材和 CTM 擁有器材的安裝、測試、運作、保養和表現監察
- B 寫字樓



註冊地址 香港北角渣華道 191 號春華國際中心 19 樓 電話 (852) 2202 9111 傳真 (852) 2202 9222
 備註 根據香港品質保證局規則，本局毋須就本認證計劃下對上列機構所提供的產品或服務負任何責任。此證書所列的標記(如適用)表明認證範圍獲該認可機構認可。此證書為香港品質保證局所屬財產，並須於本局要求時歸還。要澄清本證書的認證範圍和 ISO9001:2015 要求的實施，可向上列機構查詢。

證書授予日期 二零二零年一月十八日 有效日期 二零二一年一月十七日
 生效日期(再認證/擴大/縮小) 二零一八年一月十八日 修訂日期 二零一七年九月二十日

