



DIR/003 (E)

CODE: SEM3-03-2018-SMTA

TITLE: Seminar on the International Standards: How to WIN with quality risk management from ISO 9001:2015

OBJECTIVE: The International Organization for Standardization (ISO) has clearly defined that all newly or revised ISO management system standards need to be in line with the High Level Structure framework. Another focal point of the new version of ISO 9001 to adopt “risk based thinking” on an enterprise level would result in increased customer credibility, proactive prevention methodologies, and consistent delivery of quality products and services.

Through this seminar, the participants will learn how risk based thinking will help drive organizations to develop a more comprehensive view of business risks and opportunities enabling them to make continuous improvements across their business processes and enhance competitiveness.

CONTENT: This seminar attempts to cover the following topics:

1. Macau small and medium enterprise (SME) structure
2. SME risk and cost impact analysis
 - a. Operational Risk
 - b. Compliance Risk
 - c. Financial Risk
 - d. Quality vs Cost comparison
3. Criteria to transfer from risk to opportunities
 - a. Top management attitude
 - b. Risk management culture
 - c. Risk management ability
 - d. Sufficient Resources
4. Efficiency enhance with risk base thinking
5. How to WIN with ISO 9001:2015
6. Implement quality risk management mind mapping
7. Q&A

- DESIGNED FOR:
- SME owners
 - SME managers
 - Management Representatives
 - Quality assurance professionals
 - Personnel who are interested in managing risk through ISO management system

SPEAKER(S): Mr. Lotto LO – Project Manager of SGS Hong Kong Limited

ORGANIZED BY: Macau Productivity and Technology Transfer Center (CPTTM)

NO. OF SEATS: 50 LANGUAGE: Chinese

DATE & TIME: March 14, 2018 (Wednesday), 15:00-17:00

FEE: Free of charge REGISTRATION DEADLINE: 12/03/2018 (Monday)

VENUE: CPTTM Head Office – 7th Fl., Auditorium
Rua de Xangai 175, Ed. ACM., 7 andar, Macau

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~ The organizer reserves the right to cancel the Workshop or modify its topic, content and/or speaker without prior notice. ~